Analysis using Non-Functional Static Testing Framework

Priyanka R. Bhuyar^{1*} and .A.D.Gawande²

¹M.E. IInd Year(CSE), Sipna College of Engineering & Technology, Amravati ²HOD (CMPS), Department of computer science & Engineering, Sipna College of Engineering & Technology, Amravati

www.ijcaonline.org

Received: Dec /26/2014 Revised: Jan/8/2015 Accepted: Jan/20/2015 Published: Jan/31/2015

Abstract- Static Testing Techniques are widely used throughout SDLC and proved very effective increasing effectiveness of testing by uncovering and preventing defects at early stage. Static Testing techniques for functional aspects of software are well defined and matured compared to static testing techniques for Non functional aspects of software.

In this project, we designed Non Functional Static Testing Framework with details such as processes, roles, test scenarios, implementation guidelines. Framework helps to use correct NF static technique at correct place (which technique to use, where to use it in SDLC, how to use). We strongly believe that NF static testing framework is a novel idea and fulfill several goals in increasingly complex non-functional domain, thereby reducing business risks at optimal cost and schedule.

Key words:- SDLC, Static Test Cases, 3 tier Architecture

I. Introduction

Software testing is performed to evaluate and guarantee the level of quality of software as per the specified requirements. In testing, a program or system is executed with required input data to find the errors [1][2]. Along with the validating functionality of applications, software testing is also used to test other non-functional quality factors like performance, reliability, usability, integrity, security, capability, efficiency, portability, maintainability, compatibility, availability etc [3].

At present, static testing is formally and widely used as part of functional testing and proved to be very useful to increase effectiveness of testing [4]. Static testing for Non-Functional aspects of application are not being widely used compared to functional aspects of applications. Here in this project, we studied non functional static techniques being used at present and develop the non functional static testing framework which can be used in industry. Framework covers different test scenarios to be applied at during SDLC phases along with process, roles and prerequisites involved.

Non-functional requirements are defined from end user perspective considering all the components involved in the system. However, static testing needs to be carried out at component level along with E2E level. The expectations from most of the customers and organizations have now changed significantly from a non-functional perspective. Major scenarios which have added complexities and associated challenges to non functional aspects are as below:

 Ensuring consistent performance metrics for very large number of users across multiple geographies

- which use heterogeneous channels including smart devices, laptops and the cloud
- Applications getting increasingly complex with large number of heterogonous integration points/data sources
- New latest technology applications such as Mobile applications, Cloud applications, Analytics, Big Data Solutions, enterprise applications, Internet of things applications and Line of Business specific applications (Telecom, Finance, Online Retail etc.) are getting added in the IT landscape.
- Focus in Non-Functional Quality Assurance is changing from testing to business assurance.
- In addition to these, demand for optimizing cost, scope and schedule is high in an aggressive market scenario.

Non-functional static testing framework will help to find some of the major non-functional issues early in software development life-cycle. The work in this project involves study of existing informal methods and design Core Nonfunctional Static Testing Framework for performance, scalability, reliability and availability. The core framework include –

- The NF static testing techniques to be used in different phases of SDLC i.e. Requirement, Plan, Design, Development, Testing, Deployment and Production.
- Test Cases, Metrics, Checks for NF static Testing techniques of framework
- The different roles involved and activities by them at each phase of SDLC for different NF static testing techniques.
- The guidelines to select and use particular NF static testing technique based on its merits, demerits.

The framework helps to face increasing complexities and challenges in non-functional space along with optimized cost, schedule and quality.

The framework also helps to select Testing teams Performance metrics based on technology and servers during test planning phase.

II. Software Application 3 tier Architecture

Performance bottleneck identification is a major task in a 3-tier web applications performance testing because there can be various profiled reasons behind a slow performing web application.

In software engineering, different client-server architectures are used for web application development. These architectures logically differentiate among data presentation, application processing and data management functions. 3-tier architecture (web server, application server and database server) is the most famous N-tier client-server architecture used for web applications at an enterprise level.

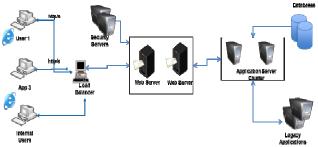


Fig-2.1. Typical 3-Tier Web Application Architecture

Web server is 1st tier in a 3-tier architecture generally consists of low capacity computer(s) that receive the user requests and send them to required downstream server and send received results to users. Application server is 2nd tier in a 3-tier architecture having one or more medium to large capacity computer(s) that receives user requests from the web server, apply business logic on them and send them back to the web server. Database server is in the last tier of a 3-tier client-server architecture which normally consists of a high capacity computer with stand-by facility that manages database access to facilitate user data requests.

2.1 Performance Aspects of a 3-tier Architecture

Performance aspects and potential performance bottlenecks which can occur at above discussed architectural components namely web server, application server, database Server and network.

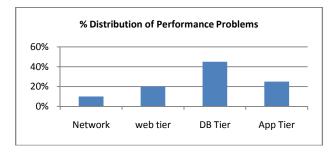


Fig2.2: Performance Problems Distribution among the components of 3 - tier architecture

The above chart shows the distribution of performance problems among different tiers of architecture. Hence we need to focus on performance aspects different tiers of architecture while using Non-functional static testing techniques.

III. Static Test Cases

In this section, Non-Functional static testing cases which can be applied at each phase of SDLC are described. These test cases are executed by non-functional testing team in those phases, pass/fail criterion is applied and defects are raised/assigned to responsible teams for that phase.

3.1 Performance Static Test Cases

3.1.1 Performance Static Test Cases for Requirement Phase of SDLC

Test No	Test Case Description	Measures i.e. Pass/Fail Criteria
1	Are there any implicit or	if yes, execute next
	explicit performance	test cases.
	requirements?	
2	Are performance	if no, log a defect and
	requirement documented	assign to requirements
	in requirements	teams.
	documented?	
3	Does the requirement	if yes, pass the test, if
	quantify what performance	no, log a defect and
	improvement is required in	assign to requirements
	this release or state	teams.
	existing performance	
	should be sustained?	
4	Is the requirement of User	Does each of these
	Response Times	requirements clearly
	quantified adequately?	translate to one or
		more test cases? If
		yes, then this test
		should pass else fail.
5	Is the requirement of	Does each of these
	Throughput quantified	requirements clearly
	adequately?	translate to one or
		more test cases? If
		yes, then this test

		should pass else fail.
6	Is the requirement of Concurrent users, Max Users, Avg Users quantified adequately?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
7	Is the requirement of Peak Window and Off-Peak window quantified adequately?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
8	Is the requirement of Batch job window and Batch Size quantified adequately?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
9	Is the requirement of Peak Number of Total system Transactions and Off-Peak Number of Total system Transactions quantified adequately?	Do each of these requirements clearly translate to one or more test cases? If yes , then this test should pass else fail.
10	Is the requirement of Peak Number of Transactions and Off-peak Number of Transactions quantified adequately for each business critical use case or scenario?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
11	Are CPU Utilization limits defined for hardware components across the layers of architecture?	if yes, pass the test, if no, log a defect and assign to requirements teams.
12	Are Memory Utilization limits defined for hardware components across the layers of architecture?	if yes, pass the test, if no, log a defect and assign to requirements teams.
13	Are Disk I/O Utilization limits defined for hardware components across the layers of architecture?	if yes, pass the test, if no, log a defect and assign to requirements teams.
14	Is backend load if any along with main call flows considered?	if yes, pass the test, if no, log a defect and assign to components/ requirements teams.

3.1.2 Performance Static Test Cases for Design Phase of SDL

Test	Test Case Description	Measures i.e.
No		Pass/Fail Criteria
1	Does the design cover all	If yes, pass the test
	implicit and explicit	else fail.
	performance requirements?	
2	Is the design information	If yes, then this
	satisfactory enough to	test should pass
	validate by testing?	else fail; check for
		evidence.
3	Does the design(s) describe in	If yes, then this
	sufficient detail and trace	test should pass
	back to one or more of the	else fail; check for
	performance requirements?	evidence.
4	Does the solution support the	If yes, then this
	number of concurrent users,	test should pass
	max users, avg users and user	else fail; check for
	accounts specified?	evidence.
5	If the solution uses existing	If yes, then this
	platforms / technology, does	test should pass
	the solution meet stated	else fail; check for
	performance targets?	evidence.
6	Does the solution meet the	If yes, then this
	total transactional volume	test should pass
	demand and at the same time	else fail; check for
	deliver the quality of service?	evidence.
7	Is the solution compliant with	If yes, then this
	organization's stated	test should pass
	requirements for the mix of	else fail; check for
	business transactions that can	evidence.
	be handled simultaneously /	
	concurrently?	TC 4 4.
8	Is the solution compliant with	If yes, then this
	organization's stated	test should pass
	requirements for the mix of Users that can be handled	else fail; check for evidence.
	simultaneously /	evidence.
	concurrently?	
9	If the solution uses existing	If yes, then this
^	platforms / technology, does	test should pass
	the solution state the change,	else fail; check for
	if any, to the volume of	evidence.
	concurrent transactions that	0,1001100
	can be handled?	
10	Does the solution meet agreed	If yes, then this
	response times does the	test should pass
	response time of the solution	else fail; check for
	to Users meet agreed	evidence.
	standards?	
11	Does solution specifies batch	If yes, then this
	sizes, frequency, time of day	test should pass
	for batch jobs processing?	else fail; check for
		evidence.
L	ı	

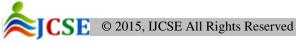
3.1.3 Performance Static Test Cases for Testing Phase of SDL

	Testing Phase of SDL		
Test	Test Case Description	Measures i.e.	
No		Pass/Fail Criteria	
1	Are all requirements risk	If yes, then this test	
	assessed and signed off by	should pass else	
	stakeholders including (a)	fail; check for	
	the developers and (b) the	evidence.	
	Business Users?		
2	Is the requirements risk	If yes, then this test	
	assessment matrix	should pass else	
	published? Is the agreed	fail; check for	
	criteria for "inclusion of	evidence.	
	requirements for testing"		
	clearly written?		
3	Are the scenarios/behaviors	If yes, then this test	
	that will be tested / not tested	should pass else	
	or partly tested clearly	fail; check for	
	listed?	evidence.	
4	Does risk assessment include	If yes, then this test	
	all new and regression tests	should pass else	
	in scope?	fail; check for	
		evidence.	
5	Is scalability of Test	If yes, then this test	
	environment compared to	should pass else	
	production environment	fail; check for	
	considered during test	evidence.	
	design?		
6	Have you referred	If yes, then this test	
	production performance	should pass else	
	(volumes, response time,	fail; check for	
	throughput, max users etc.)	evidence.	
	issues while test planning?	70 1	
7	Are baseline results till date	If yes, then this test	
	available (mostly the	should pass else	
	regression or last release test	fail; check for	
	results)?	evidence.	

3.2 Availability Static Test Cases
3.2.1 Availability Static Test Cases for Requirement Phase of SDLC

Test	Test Case Description	Measures i.e.
No		Pass/Fail Criteria
1	Are there any implicit or	if yes, execute next
	explicit Availability	test cases.
	requirements?	
2	Are Availability	if no, log a defect
	requirement documented	and assign to
	in requirements	requirements teams.
	documented?	
3	Does the requirement	if yes, pass the test,
	quantify what Availability	if no, log a defect
	improvement is required	and assign to
	in this release or state	requirements teams.

		I
	existing performance should be sustained?	
4	Is the requirement of Service Availability is defined e.g. 99.9% availability?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
5	Are number of refusals in peak hour defined as a part of availability requirements?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
6	Are the service hours for the public Internet service e.g. all informational + transactional pages must be available 24 hours 7 days a week?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
7	Is the requirement of continuous data replication between the two data centers to avoid permanent data loss defined?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
8	Is the requirement of throttling throughput in situations of excessive load defined?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
9	Are the priorities to transactions assigned in the event of a reduced transactional service capability e.g. immediate payments and uploading batched payments should take priority over other transactions.	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
10	Is the requirement of site fail-over from the primary site to the secondary site defined?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.
11	Does the requirement include Recovery Point Objectives and Recovery Time Objectives?	Do each of these requirements clearly translate to one or more test cases? If yes, then this test should pass else fail.



12	Do the requirements	Do each of these
	include Disaster Recovery	requirements clearly
	Point Objectives and	translate to one or
	Disaster Recovery Time	more test cases? If
	Objectives which are to be	yes, then this test
	agreed?	should pass else fail.

3.2.2 Availability Static Test Cases for Design Phase of SDLC

Test	Test Case Description	Measures i.e.
No	_	Pass/Fail
		Criteria
1	Does the design cover all	If yes, execute
_	implicit and explicit	next test cases.
	Availability requirements?	
2	Is the design information	If yes, then this
	satisfactory enough to	test should pass
	validate by testing?	else fail; check for
		evidence.
3	Does the design(s) describe	If yes, then this
	in sufficient detail and trace	test should pass
	back to one or more of the	else fail; check for
	Availability requirements.	evidence.
4	If the solution uses existing	If yes, then this
	platforms / technology, does	test should pass
	the solution meet stated	else fail; check for
	Availability targets?	evidence.
5	Does the solution ensures to	If yes, then this
	achieve a minimum of stated	test should pass
	service hour availability	else fail; check for
	(e.g. 99.9%).	evidence.
6	Does the solution support to	If yes, then this
	achieve number of refusals	test should pass
	in peak hour defined as a	else fail; check for
	part of availability	evidence.
	requirements?	
7	Does the solution support to	If yes, then this
	achieve defined service	test should pass
	hours for the public Internet	else fail; check for
	service e.g. all informational	evidence.
	+ transactionsal pages must	
	be available 24 hours 7 days	
	a week?	TO 1
8	Does the solution will	If yes, then this
	continue to support peak	test should pass
	capacity demand on failure	else fail; check for
	of a single component at the	evidence.
0	primary site? Does the solution includes	If was the this
9		If yes, then this
	impact in case of exceeding	test should pass
	threshold of concurrent	else fail; check for
	Users (e.g. runs slow or	evidence.
10	denies access)?	If was the this
10	Does the solution clearly	If yes, then this

3 88 7	test should pass else fail; check for
to breach the max threshold?	evidence.

3.2.3 Availability Static Test Cases for Testing Phase of SDLC

Test	Test Case Description	Measures i.e.
No	 	Pass/Fail Criteria
1	Are all requirements risk	If yes, then this test
	assessed and signed off by	should pass else
	stakeholders including (a)	fail; check for
	the developers and (b) the	evidence.
	Business Users?	
2	Is the requirement risk	If yes, then this test
	assessment matrix	should pass else
	published? Is the agreed	fail; check for
	criteria for "inclusion of	evidence.
	requirements for testing"	
	clearly written?	
3	Are the scenarios/behaviors	If yes, then this test
	that will be tested / not	should pass else
	tested or partly tested	fail; check for
	clearly listed?	evidence.
4	Does risk assessment	If yes, then this test
	include all new and	should pass else
	regression tests in scope?	fail; check for
		evidence.

3.3 Reliability Static Test Cases

3.3.1 Reliability Static Test Cases for Requirement Phase of SDLC

Test No	Test Case Description	Measures i.e. Pass/Fail Criteria
1	Is there any explicit	if yes, execute next test
	or implicit	cases.
	Reliability and	
	Contingency	
	requirement?	
2	Are Reliability and	if no, log a defect and
	Contingency	assign to requirements
	requirement	teams.
	documented in	
	requirements	
	documented?	
3	Does the	Is the expected outcome
	requirement state	of this requirement clear?
	that Failover should	Does each of these
	be implemented as a	requirements clearly
	part of reliability	translate to one or more
	and contingency	test cases? If yes, then this
	measures?	test should pass. Else fail.



4	Does the	Is the expected outcome
	requirement state	of this requirement clear?
	that Load Balancing	Do each of these
	should be	requirements clearly
	implemented as a	translate to one or more
	part of reliability	test cases? If yes, then this
	and contingency	test should pass. Else fail.
	measures?	
5	Does the	Is the expected outcome
	requirement state	of this requirement clear?
	continuous System	Do each of these
	Uptime?	requirements clearly
		translate to one or more
		test cases? If yes, then this
		test should pass. Else fail.
6	Does the	Is the expected outcome
	requirement state	of this requirement clear?
	fallback option	Do each of these
	during downtime	requirements clearly
	service?	translate to one or more
		test cases? If yes, then this
		test should pass. Else fail.

3.3.2 Reliability Static Test Cases for Design Phase of SDLC

Test	Test Case Description	Measures i.e.
No		Pass/Fail Criteria
1	Does the design(s)	If yes, then this test
	describe in sufficient	should pass else fail;
	detail and trace back to	check for evidence.
	one or more of the	
	requirements?	
2	Does the design cover all	If yes, then this test
	implicit and explicit	should pass else fail;
	requirements?	check for evidence.
3	Is the design information	If yes, then this test
	satisfactory enough to	should pass else fail;
	validate by testing?	check for evidence.
4	Does the solution meet	If yes, then this test
	Failover requirements as	should pass else fail;
	stated?	check for evidence.
5	Does the solution meet	If yes, then this test
	Load Balancing	should pass else fail;
	requirements as stated?	check for evidence.
6	Does the solution meet	If yes, then this test
	Continuous system	should pass else fail;
	uptime requirements as	check for evidence.
	stated?	
7	Does the solution meet to	If yes, then this test
	deliver failback options as	should pass else fail;
	stated?	check for evidence.

3.3.3 Reliability Static Test Cases for Testing Phase of SDLC

Test No	Test Case Description	Measures i.e. Pass/Fail Criteria
1	Are all requirements risk assessed and signed off by stakeholders including (a) the developers and (b) the Business Users?	If yes, then this test should pass else fail; check for evidence.
2	Is the risk assessment matrix published? Is the agreed criteria for "inclusion of requirements for testing" clearly written?	If yes, then this test should pass else fail; check for evidence.
3	Are the scenarios/behaviors that will be tested / not tested or partly tested clearly listed?	If yes, then this test should pass else fail; check for evidence.
4	Is non availability/partial availability of some reliability and contingency mechanism in Test environment compared to production environment considered during test design?	If yes, then this test should pass else fail; check for evidence.
5	Have you referred Production reliability and contingency issues considered while test planning?	If yes, then this test should pass else fail; check for evidence.

3.4 Scalability Static Test Cases

3.4.1 Scalability Static Test Cases for Requirement Phase of SDLC

Test	Test Case Description	Measures i.e.
No		Pass/Fail Criteria
1	Are there any implicit or	if yes, execute next
	explicit Scalability	test cases.
	requirements?	
2	Is Scalability requirement	if no, log a defect
	documented in	and assign to
	requirements	requirements teams.
	documented?	
3	Does the requirement	if yes, pass the test,
	quantify what Scalability	if no, log a defect
	improvement is required	and assign to
	in this release or state	requirements teams.
	existing performance	
	should be sustained?	
4	Does the requirement	if yes, pass the test,
	quantify growth of	if no, log a defect
	number of concurrent	and assign to

	users, avg users over next 1-3 years for applications?	requirements teams.
5	Does the requirement quantify growth of products, accounts, items etc over next 1-3 years for applications?	if yes, pass the test, if no, log a defect and assign to requirements teams.
6	Does the requirement specify growth in number of branches, cities, countries and geographies for next 1-3 for a business?	if yes, pass the test, if no, log a defect and assign to requirements teams.
7	Does the requirement specify new channels of business (mobile, social media, etc).	if yes, pass the test, if no, log a defect and assign to requirements teams.

3.4.2 Scalability Static Test Cases for Design Phase of SDLC

Test	Test Case Description	Measures i.e.
No	= 130 Cust 2 Cott.p.ion	Pass/Fail
1,0		Criteria
1	Does the design cover all	If yes, pass else
	implicit and explicit	fail; check for
	Scalability requirements?	evidence.
2	Is the design information	If yes, then this
	satisfactory enough to validate	test should pass
	by testing?	else fail; check
		for evidence.
3	Does the design(s) describe in	If yes, then this
	sufficient detail and trace back	test should pass
	to one or more of the	else fail; check
	performance requirements?	for evidence.
4	Does the solution ensures that	If yes, then this
	file, table and database sizes	test should pass
	take into account room for	else fail; check
	anticipated growth?	for evidence.
5	Does the solution have the	If yes, then this
	capability to scale vertically	test should pass
	and horizontally to cater to	else fail; check
	stated scalability	for evidence.
	requirements?	
6	Does the design describe	If yes, then this
	solution in sufficient details to	test should pass
	support growth of number of	else fail; check
	concurrent users, avg users	for evidence.
	over next 1-3 years for	
7	applications as stated?	IC 41 41
7	Does the design describe	If yes, then this
	solution in sufficient details to	test should pass
	support growth of products,	else fail; check
	accounts, items etc over next	for evidence.
	1-3 years for applications?	

8	Does the design describe	If yes, then this
	solution in sufficient details to	test should pass
	support growth in number of	else fail; check
	branches, cities, countries and	for evidence.
	geographies for next 1-3 for a	
	business?	
9	Does the requirement specify	If yes, then this
	new channels of business	test should pass
	(mobile, social media, etc?)	else fail; check
		for evidence.

3.4.3 Scalability Static Test Cases for Testing Phase of SDLC

TE 4	Testing Fliase of Si	
Test	Test Case Description	Measures i.e.
No		Pass/Fail Criteria
1	Are all requirements risk	If yes, then this test
	assessed and signed off by	should pass else
	stakeholders including (a)	fail; check for
	the developers and (b) the	evidence.
	Business Users?	
2	Is the risk assessment	If yes, then this test
	matrix published? is the	should pass else
	agreed criteria for	fail; check for
	"inclusion of requirements	evidence.
	for testing" clearly written?	
3	Are the scenarios/behaviors	If yes, then this test
	that will be tested / not	should pass else
	tested or partly tested	fail; check for
	clearly listed?	evidence.
4	Is scalability of Test	If yes, then this test
	environment compared to	should pass else
	production environment	fail; check for
	considered during test	evidence.
	design?	
5	Have you referred	If yes, then this test
	Production Scalability	should pass else
	(volumes, response time,	fail; check for
	Throughput, concurrent	evidence.
	users etc.) issues while test	
	planning?	
6	Are baseline results till date	If yes, then this test
	available (mostly the	should pass else
	regression or last release	fail; check for
	test results)?	evidence.

IV. Conclusion

In this project work, study of common performance bottlenecks and factors contributing to those bottlenecks for different components of 3-tier application architecture is carried out. Non-functional aspects performance, reliability, availability and scalability are studied in detail and non-functional static testing framework is designed for these areas. Non-functional static test cases, pass/fail criterion are designed for Requirements, Design and

Testing phase of SDLC. This will provide one consolidated framework for Non- functional testing teams in IT companies. This helps to formalize process of non-functional testing in a project or a programme. In the absence of well-designed and documented framework, it was difficult for NF Testing teams to get involved in requirements phase and design phase for validation of non-functional aspects and raising defects against requirements and design teams.

REFERENCES

- [1] Quadri, S.M.K and Farooq, "3W's of Static Software Testing Techniques", Global Journal of Computer Science and Technology Volume 11, Issue 5, Version 1.0, April 2011.
- [2] Quadri, S.M.K and Farooq, SU, "Software Testing Goals, Principles, and Limitations", International Journal of Computer Applications (0975 – 8887) Volume 6– No.9, September 2010.
- [3] Vipin Saxena and Santosh Kumar, "Performance Computation Metrics for Object-Oriented Software Systems", International Journal of Advanced Research in Computer Science, Volume 3, No. 6, Nov. 2012 (Special Issue)
- [4] Kamna Gauri and Dipanwita Thakur, "Comparative Performance Evaluation Of Software Architectural Styles With UML", International Journal of Advanced Research in Computer Science, Volume 3, No. 1, Jan-Feb 2012
- [5] Shyam S. Pandeya and Anil K. Tripathi, "Techniques for Developing Testable Component Based Software: Similarities, Differences and Classification", International Journal of Advanced Research in Computer Science, Volume 2, No. 2, May-June 2010.
- [6] James H. Hill, Hamilton A. Turner, James R. Edmondson, and Douglas C. Schmidt, "Unit Testing Non-functional Concerns of Component-based Distributed Systems", International Conference on Software Testing Verification and Validation April 2009.
- [7] Myers, Glenford J., The art of software testing, Publication info: New York: Wiley, c1979. ISBN:0471043281
- [8] Hetzel, William C. The Complete Guide to Software Testing, 2nd ed. Publication info: Wellesley, Mass.: QED Information Sciences, 1988. ISBN: 0894352423
- [9] Roper, M., "Software Testing", McGraw-Hill, 1994, 149 pages, ISBN 0-07-707466-1
- [10] Somerville, I, "Software Engineering", Pearson, 2008, 864 pages, ISBN 978-81-317-2461-3
- [11] G. Denaro, A. Polini, and W. Emmerich. Early Performance Testing of Distributed Software Applications. ACM SIGSOFT Software Engineering Notes, 29(1):94–103, January 2004
- [12] Review process, http://www.testresources.info/iseb-software-testing-reviewprocess.php
- [13] IEEE, "IEEE Standard 610.12-1990, IEEE Standard Glossary of Software Engineering Terminology," 1990
- [14] Prof. Dr. Cremers, Sascha Alda, "Organizational Requirements Engineering, Chapter 9, Non-functional Requirements"

[15] Dan Bergh Johnson, "Non-functional requirements- how to get them in shape", Colorado Software Summit, October 2006.

